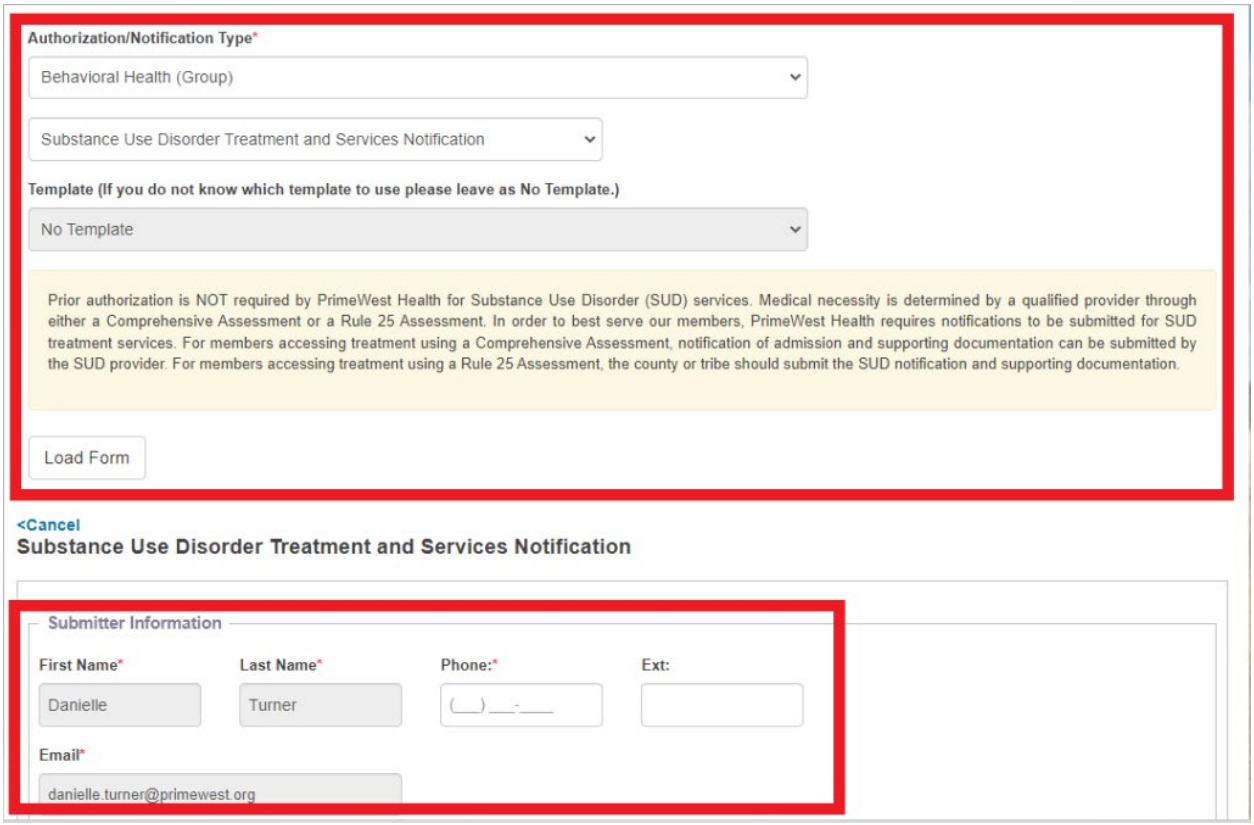
Substance Use Disorder (SUD) Treatment and Services

PrimeWest Health requires notification for some SUD services. Notification must be submitted through the PrimeWest Health Provider Web Portal. This tip sheet details the process of submitting SUD service notifications to PrimeWest Health.

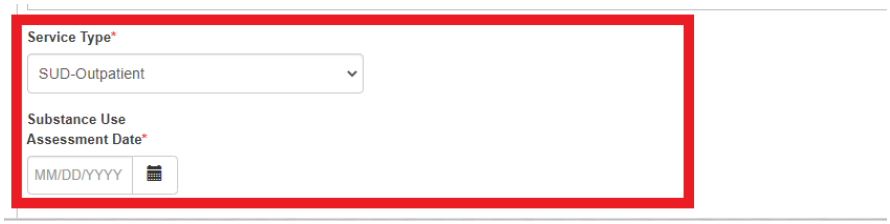
For services provided on or after January 1, 2024, notification is not required for peer recovery support, treatment coordination, and withdrawal management.

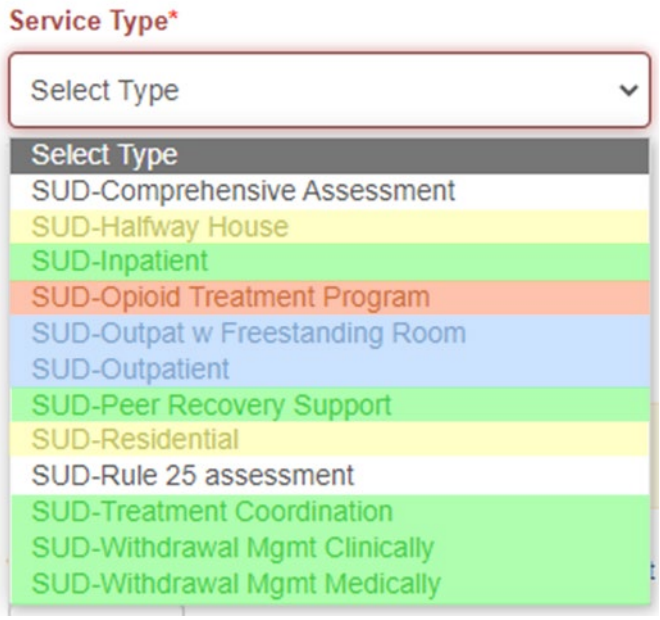
1. Create a new notification (see *Getting Started*).
   - Note: All fields with a red asterisk are required.

2. Select "Behavioral Health (Group)" and "Substance Use Disorder Treatment and Services Notification" from the Authorization/Notification Type dropdown menus and fill out the Submitter Information in full.



3. Select the Service Type and enter the Substance Use Assessment Date.
   - Treatment Coordination, Peer Recovery Support, and Outpatient Treatment may be submitted together under "Service Type SUD-Outpatient" if they are all being provided at the same facility.
   - For services provided on or after January 1, 2024, notification is not required for treatment coordination and peer recovery support services.

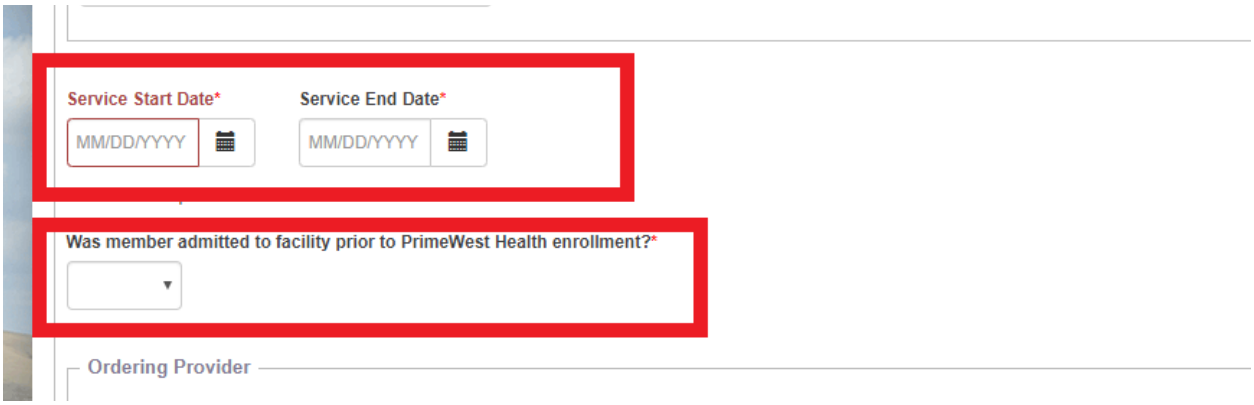




- For services types highlighted in yellow, go to step 9
- For services types highlighted in blue, go to step 11
- For services types highlighted in green, go to step 12
- For services types highlighted in orange, go to step 14

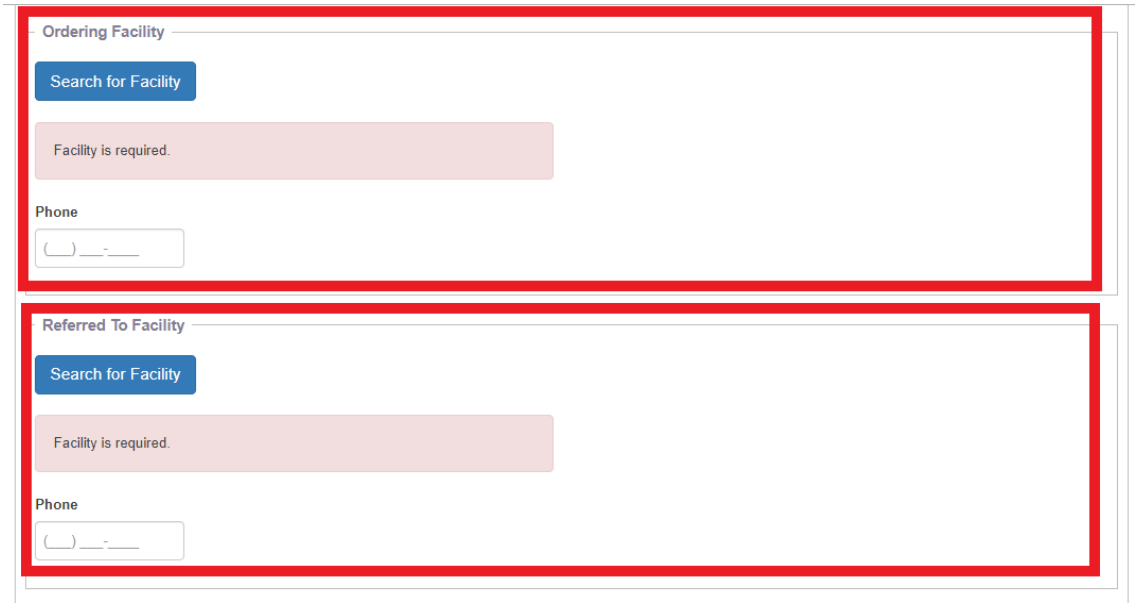
4. Enter the Service Start Date and Service End Date.

5. Use the dropdown menu to indicate if the member was admitted to the facility prior to PrimeWest Health enrollment.



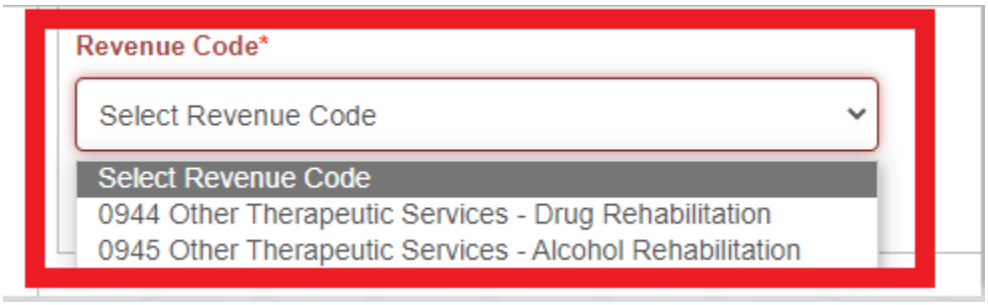
6. In the "Ordering Facility" section, select the facility that is placing the member in treatment.

7. In the "Referred to Facility" section, select the facility the member is being referred to.

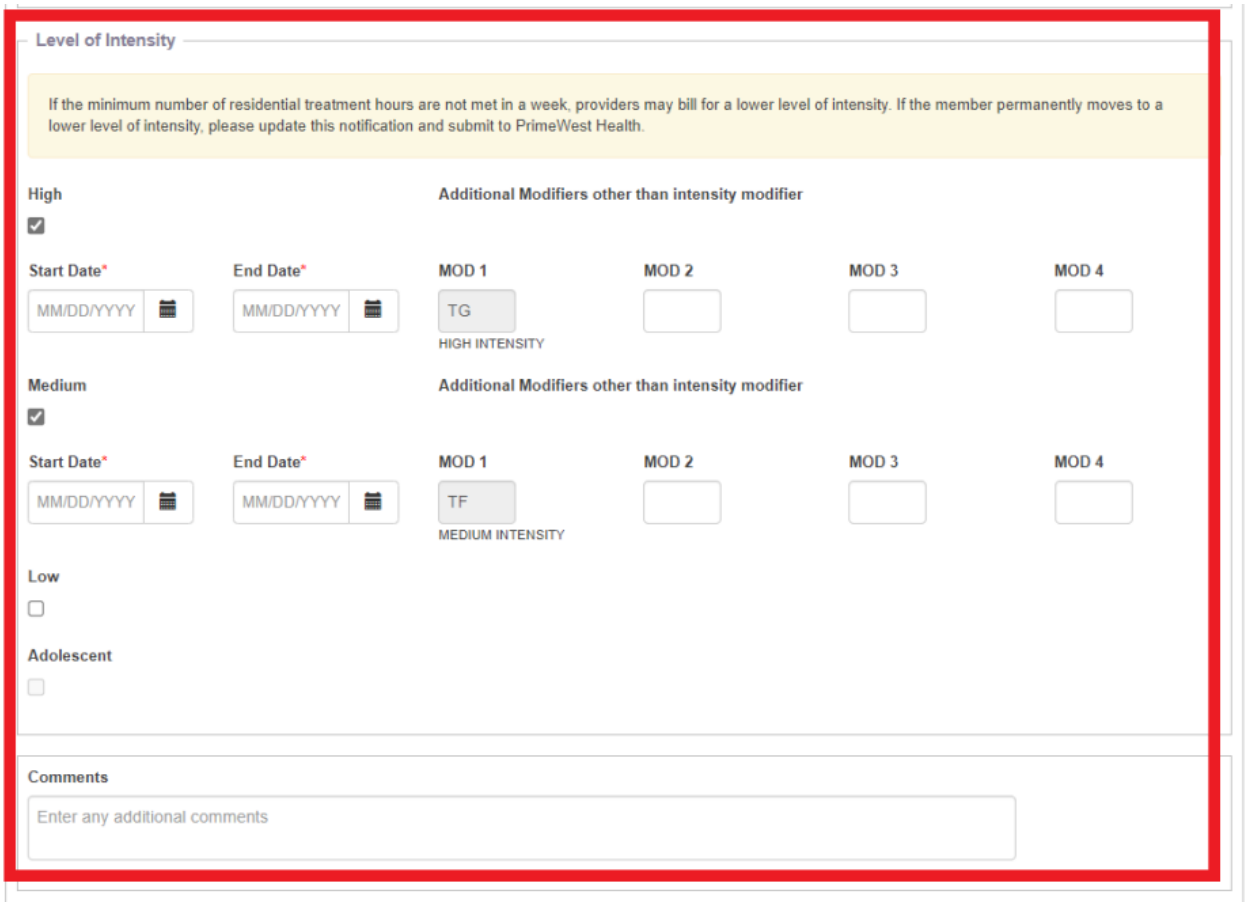


8. Use the dropdown menu to indicate if the facility is enrolled in the 1115 waiver demonstration.
   - If Yes, enter the ASAM Criteria Level.

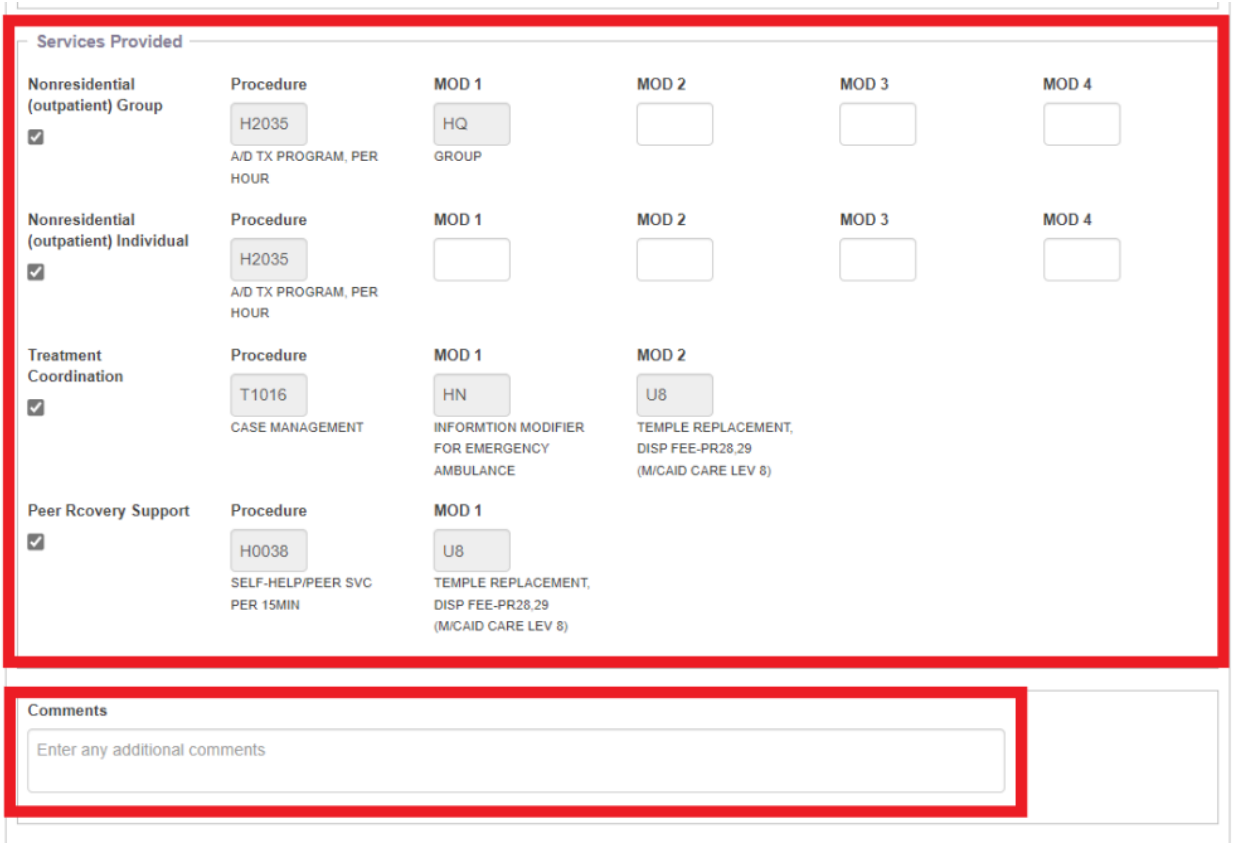
9. If the Service Type is "**SUD-Residential**" or "**SUD-Halfway House**," select the appropriate Revenue Code from the dropdown.



10. Enter Level of Intensity information
    - Enter the Start Date and End Date for the level of intensity and appropriate modifiers (MOD).
        - Note: Multiple levels of intensity may be selected. The revenue code for room and board does not need to be added.
    - Enter comments, if applicable
    - Go to step 15

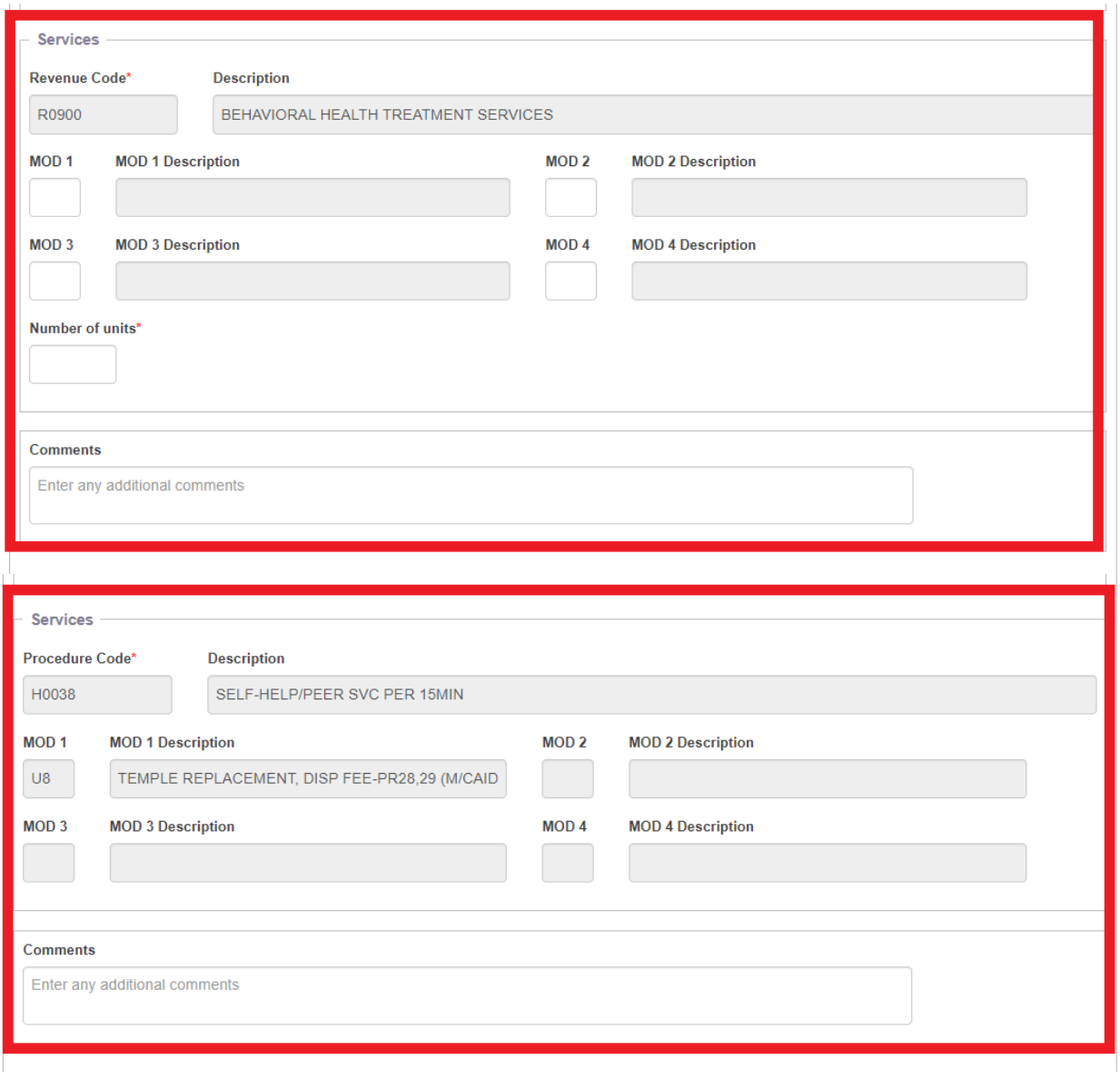


11. If the Service Type is "**SUD-Outpatient**" or "**SUD-Outpat w Freestanding Room [Outpatient with Freestanding Room and Board]**," select the services provided and enter additional modifiers (MOD), if applicable.
    - Note: Multiple services provided may be selected, and no units are required.
    - Enter comments, if applicable
    - Go to step 15



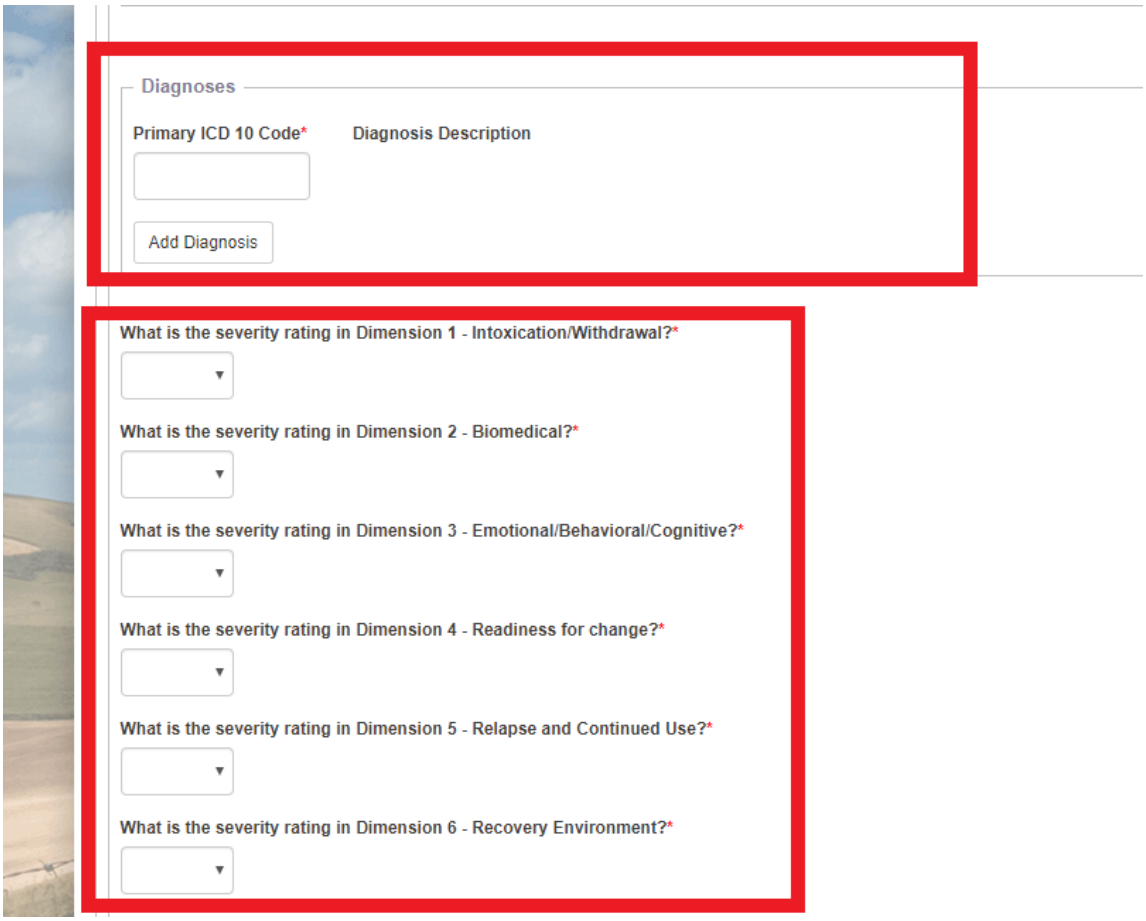
12. The appropriate revenue code will populate for the following service types:
    - **SUD-Withdrawal Mgmt Clinically [Withdrawal Management Clinically Managed]**
    - **SUD-Withdrawal Mgmt Medically [Withdrawal Management Medically Monitored]**
    - **SUD-Inpatient**
    - **SUD-Peer Recovery Support**
    - **SUD-Treatment Coordination**

13. Enter modifiers (MOD) and number of units.
    - Note: Modifiers (MOD) and number of units do not need to be entered for service types "SUD-Treatment Coordination" and "SUD-Peer Recovery Support"
    - Enter comments, if applicable
    - Go to step 15



14. If the service type is "**SUD-Opioid Treatment Program**," enter the procedure code, modifiers (MOD), and number of units.
    - If more than one line is needed, click *Add Procedure* and a new line will populate.
    - Enter comments, if applicable

15. Enter diagnoses and severity ratings



- Indicate if the member is under a civil commitment.
- Attach supporting documentation, including documentation needed for civil commitment, if applicable.
- Click *Submit*.