

Top 837 Rejections for Institutional Claim Type

Claim Type	Count	PW Error Nbr	Error Description
Institutional	414	PW00157	The member was not eligible for services based on the service date on the claim.
Institutional	166	PW00309	When 837 Professional or 837 OP Institutional claims (excluding nonpayment and voids) are submitted from a provider and the prior payer was Medicare or a Medicare replacement payer, the prior payment information must be reported at the line level or the claim will be rejected.
Institutional	106	PW00129	NDC code is required for specified service line HCPCS codes, unless a "UD" modifier is submitted for the HCPCS code. Medicare and/or Medicaid require NDC codes for specific service line HCPCS codes.
Institutional	104	PW00105	The combination of the billing provider's Tax Identification Number (TIN) and NPI/UMPIs does not exist in the payer's system.
Institutional	95	PW00154	No subscriber match in the payer system. The subscriber ID does not exist
Institutional	92	PW00152	When a critical access hospital (CAH) submits an 837I claim and the claim contains the TOB 13x or 83x, the claim will be rejected back to the provider, except when the TOB = 13J.
Institutional	70	PW00422	When a replacement or void claim is submitted with a Type of Bill = xx7 OR xx8, a condition code is required (TOB = xx7 and condition code is not D0,D1,D2,D3,D4,D7,D8,D9 or E0 or TOB = xx8 and condition code is not D5 or D6), or the claim will be rejected.
Institutional	64	PW00155	The subscriber's date of birth does not exist or does not match the member's date of birth from the DHS enrollment file.
Institutional	57	PW00106	If the bill type ends in a "1" or "4" (excluding 861 and 891), the patient status can not be a "30" or the claim will be rejected.
Institutional	56	PW00063	Attending provider's NPI must be valid on the NPPES Registry. The EDI entity type qualifier and the NPI type in the NPPES Registry must be a person. If the NPI in the NPPES Registry has a deactivated or reactivated date, the service dates or statement date on the claim will be validated to these dates.

From: 04/20/2025 - To: 04/27/2025