

Top 837 Rejections for Dental Claim Type			
Claim Type	Count	PW Error Nbr	Error Description
Dental	77	PW00155	The subscriber's date of birth does not exist or does not match the member's date of birth from the DHS enrollment file.
Dental	76	PW00157	The member was not eligible for services based on the service date on the claim.
Dental	72	PW00221	If the subscriber's gender does not exist or does not match the gender from the DHS enrollment file for the member, the claim will be rejected unless the condition code 45 is on the Institutional claim or the KX modifier is on one of the Professional/Dental claim service lines.
Dental	35	PW00105	The combination of the billing provider's Tax Identification Number (TIN) and NPI/UMPIs does not exist in the payer's system.
Dental	22	PW00080	CDT code requires a mouth location or tooth number, unless the category code in the payer system = OP, NR or OE.
Dental	15	PW00209	When a Predetermination of Dental Benefits claim is received, the claim will be rejected, except for the exception codes D8010-D8090, D8670, and D8999.
Dental	12	PW00104	Service facility address 1 must be a street address, not a post office box or lock box.
Dental	11	PW00154	No subscriber match in the payer system. The subscriber ID does not exist
Dental	10	PW00243	Claims that include service dates billed across multiple months are rejected unless Medicare is the primary payer and has paid, or the claim includes one of the following HCPCS codes: B9000-B9999, S0012-S0208, S0210-S0214, S0216-S5099, S5200-S9122, S9124-S9999, E0776-E0791, B4034-B5200, A4238, A4239, A4244-A4290, E0910-E0948 without the modifier PZ or S3.
Dental	8	PW00385	When claim contains prior payer payments, the reason codes must be valid, or the claim will be rejected.
From: 04/20/2025 - To: 04/27/2025			